

Electricity Plan

Important notice to the customer

You have the right to cancel this Agreement within 10 Business Days from and including the day after you signed or received this Agreement. Details about your additional rights to cancel this Agreement are set out in the Agreement Terms.



WINconnect

Residential- Victorian Default Offer - Flat – CitiPower

Customer Type	Fuel Type	Distributors (s)	Tariff type	Offer type
Residential	Electricity	CitiPower	Single rate	Market Offer

Electricity offer

Contract term	No contract term
Contract expiry details	Your contract is ongoing until it is ended by you or us.
Bill frequency	Monthly

Electricity pricing information

Pricing Information as at 01/07/2023	Price (inc. GST)
Anytime General Supply	
Peak	28.71 cents per kWh
Balance	28.71 cents per kWh
Daily supply charge	115.25 cents per day

Daily supply charge: a charge that applies for supplying electricity to your property for each day of the billing period, regardless of how much electricity you use.

kWh: 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity usage.

Price changes

Are these prices fixed?	No - we change the Charges from time to time. We'll let you know if they do change in accordance with the Agreement Terms.
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Electricity key contract features

Cooling off period	Refer to the Agreement Terms
Eligibility criteria	This offer is available to WINconnect residential customers, within the CitiPower distribution zone in Victoria.

Fees (inc GST)

Standard Connection Fee	Fixed rate - \$ 38.50 Standard connection fee (GST incl) applies when a 'Get Connected' request is received by 2pm, and a start read/connection is carried out the next business day or thereafter.
Standard Final Read Fee	Fixed rate - \$ 38.50 Standard final read fee (GST incl) applies when a 'Moving Out' request is received by 2pm, and a final read/disconnection is carried out the next business day or thereafter.
Priority Final Meter Read/Connection Fee	Fixed rate - \$ 88.00 - Priority connection fee (GST incl) applies for same day connection when moving in, if received before 2pm for that day, or after 2pm for the following business day. - Priority final meter read fee (GST incl) applies for the same day disconnection when moving out, if received before 2pm for that day, or after 2pm for the following business day.
Additional fee information	For more information on our additional fees and charges, please call 1300 791 970 or visit www.winconnect.com.au/help-and-support/additional-fees-charges/

Electricity offer terms and conditions

For full terms and conditions applicable to this offer, please refer to the WINconnect Terms & Conditions – Electricity

For information about choosing an energy retailer and compare electricity retailer offers, visit <https://compare.energy.vic.gov.au>

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Doc. No. M-00-SP-023 Ver. 1