



NSW Family Energy Rebate APPLICATION FORM 2017-2018

Application Submission Deadline: 11pm Thursday 21 June 2018

\$180 / \$20

This form is for use by residents of on-supplied residential communities, retirement villages and strata schemes, and households that receive an electricity bill from an electricity retailer of their choice.

On-supplied is the term used when the resident receives an electricity bill/invoice issued by, or on behalf of, the owners/management of the residential community, retirement village or strata scheme, rather than a bill issued by an electricity retailer of the residents' choice.

To qualify for this rebate the APPLICANT must meet all the eligibility criteria including having received the Department of Human Services payment called Family Tax Benefits (FTB) for the 2016-17 financial year AND be the electricity account holder. A full list of eligible criteria can be found on page three.

Note: Residents of on-supplied residential communities, retirement villages or strata schemes must include a copy of their most recent electricity bill.

APPLICANT CARD DETAILS

CRN Number (Dept. of Human Services)

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Your CRN is located in the top left hand side of your Centrelink FTB correspondence.

APPLICANT NAME

Note: Only one rebate will be paid per household, each financial year, regardless of the number of eligible residents.

First Name:

Last Name:

Last name must be exactly as it appears on your FTB correspondence.

APPLICANT ADDRESS

Note: this must be your principal place of residence.

Site/Unit number:..... Residential Address:

Suburb: Postcode: NSW

Daytime Contact Number:

Postal Address (if different from above):.....

Suburb: Postcode: NSW

Email Address:



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IF APPLICANT RECEIVES ELECTRICITY BILLS FROM AN ELECTRICITY RETAILER

The rebate applicant must be the electricity account holder and the Family Tax Benefit recipient.

Electricity Retailer:

Electricity Account Number:

National Meter Identifier Number:

The NMI is on your electricity bill. It starts with the number 4 and is 11 digits long with no letters or symbols. If you cannot locate your NMI then simply send a full copy of your bill with this application and we will add the information.

IF APPLICANT LIVES IN AN ON-SUPPLIED RESIDENTIAL COMMUNITY, RETIREMENT VILLAGE OR STRATA SCHEME

If eligible, you will receive the rebate as an electronic funds transfer into a nominated bank account.

Bank Name:

Account Name: e.g. Ms S Smith

BSB Number: -

Account Number:

APPLICANT DECLARATION AND AUTHORISATION

I, (insert name):

Confirm all particulars provided on this application form are to the best of my knowledge true and correct.

I authorise:

- the Department of Planning and Environment to use Centrelink Confirmation eServices to perform a Centrelink enquiry of my Centrelink customer details and concession card status to enable the business to determine if I qualify for a concession, rebate or service.
- the Australian Government Department of Human Services (the department) to provide the results of that enquiry to the Department of Planning and Environment.

I understand that:

- it is my responsibility to notify the Department of Planning and Environment of any changes to this information.
- the department will use information I have provided to the Department of Planning and Environment to confirm my eligibility for NSW energy rebates and will disclose to the Department of Planning and Environment personal information including my name/address/payment type/payment status and concession card type and status.
- this consent, once signed, remains valid while I am a customer of the Department of Planning and Environment unless I withdraw it by contacting the Department of Planning and Environment or the department.
- I can get proof of my circumstances/details from the department and provide it to the Department of Planning and Environment so my eligibility for NSW energy rebates can be determined.
- if I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the NSW energy rebate provided by the Department of Planning and Environment.

Applicant Signature: Date:



NSW Family Energy Rebate CHECKLIST

PLEASE RETAIN THIS PAGE FOR YOUR OWN INFORMATION

Have you completed all sections of pages 1 and 2 and signed and dated the application form?

If you receive on-supplied electricity ie. you do not have an electricity account with an electricity retailer of your choice, have you attached a copy of your most recent electricity bill? Note: your bill must be issued by, or on behalf of, the management of your residential community, retirement village or strata scheme and include your name, address and site/unit number and confirm you receive metered electricity.

Note: If you have a Centrelink Concession Card or Health Care Card, and meet all the eligibility criteria for the Family Energy Rebate, your rebate credit will be approved at the lower capped rate of \$20 (\$22) as you will also qualify for the Low Income Household Rebate. For information on the Low Income Household Rebate go to our webpage at: www.resourcesandenergy.nsw.gov.au/rebates

ELIGIBILITY CRITERIA

To be eligible for the Family Energy Rebate in a given financial year a person must:

- be a resident in New South Wales; AND
- be an account holder of an electricity retailer, or a long term resident of an on-supplied residential community, or a resident of an on-supplied retirement village, or a resident of an on-supplied strata scheme; and whose name appears on the electricity account for supply to his or her principal place of residence; AND
- have been assessed by the Australian Government Department of Human Services (DHS) as being eligible for the Family Tax Benefit (FTB) A or B for the previous financial year and have received a payment of FTB in respect of that eligibility.

PRIVACY POLICY

The personal information you provide in the application form is subject to the Privacy and Personal Information Protection Act 1998. It is being collected by the Department of Planning and Environment for purposes related to processing your application for an energy rebate and auditing the rebate program which may include surveying customer experiences. The Department of Planning and Environment will not disclose your personal information to anybody else unless authorised by law. Further information can be obtained from the Department of Planning and Environment website at www.planning.nsw.gov.au/privacy.

WHERE DO I SEND MY COMPLETED FORM?

Post to:

Family Energy Rebate
Locked Bag 5123 - Parramatta NSW 2124

Email to: fer.program@industry.nsw.gov.au

Need more information?

Call Service NSW on 137 788

Support Services:

National Relay Service: 1300 555 727

TTY Users: 133 677

Translation & Interpreter Services: 131 450

Dept. of Human Services (Centrelink): 132 300

Dept. of Veterans' Affairs (DVA): 133 254

More Information: www.resourcesandenergy.nsw.gov.au/rebates